



RioTinto

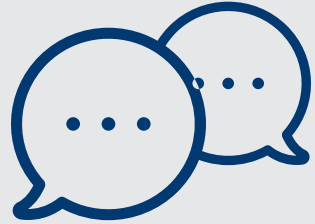


WINTER 2019  
[www.ironore.ca](http://www.ironore.ca)

# Mine to Port

The IOC employee magazine

# Celebrating the people of IOC!



Happy New Year, I wish each of you and yours a safe and prosperous New Year. I would also like to thank each and every one of our team members at IOC for their hard work and dedication throughout 2018. I know that the end of the year was a busy period for many of us, but I hope everyone was able to enjoy the holiday season with their families and friends.

One of the highlights of the last quarter for me, was our annual Employee Recognition Dinner where we honoured all our team members who have retired, as well as those employees who have been with us for 25 years of service. This year we also had two very special recognitions for Maurice McClure and David Pelley, who both have been with IOC for 40 years. Though we trade on the global markets, IOC is also very much a local business and this is never more evident than at our Employee Recognition Dinners where we celebrate the dedication and hard work of our team members.



Clayton Walker  
President, IOC

As we open the new year, our focus remains on solidifying our position as North America's premier mining company. To reach this goal we must deliver improvement on our five priority areas: safety, people, partnerships, growth and

cash. We made significant progress in many of our priorities in 2018, including the opening of Wabush3/Moss pit, securing a fair and equitable collective agreement and the relaunching of our community investment programs. However, we fell short on improving our safety performance, as well as meeting our production and cost targets. I am confident that we can improve in these areas by working together to reach these targets which will result in a safer and stronger IOC.

Reflecting on 2018, it was a tough year on many fronts. I was impressed with people's hard work, resourcefulness and dedication to IOC and their coworkers despite these challenges, which gives me confidence in our ability to continue making IOC a great business. I am excited about 2019, we have a strong iron ore market, really good people and a solid safety and production plan, all we have to do is execute. Over the next few months, we will be sharing with you our plans, goals and targets for the year to come. I look forward to working with all of you in 2019, as we continue to put in place the systems and values to ensure that we are able to deliver on our priorities and provide a strong future for IOC.

*Be Safe,  
Clayton Walker*

**I AM CONFIDENT THAT WE CAN IMPROVE IN THESE AREAS BY WORKING TOGETHER TO REACH THESE TARGETS WHICH WILL RESULT IN A SAFER AND STRONGER IOC.**

Clayton Walker

# IOC in 2018 at a glance\*

## SAFETY



ALL INJURY  
FREQUENCY RATE **0.93**  
OUR 2018 TARGET **0.71**

- 299 First Aid Cases
- 16 Lost time incidents
- 15 Medical treatment cases
- 6 Potential Fatal Incidents

## PEOPLE

### Q4 PEOPLE SURVEY:

- People survey results indicate that in many areas we're moving in the right direction, with steady improvement over the last 12 months
- Employee Satisfaction is up three points compared to Q4 2017
- Improvement areas include recognition, well-being and collaboration

## GROWTH



MOSS PIT OPERATIONAL  
Q4 2018

- Continue supporting stakeholder engagements regarding Smokey Mountain project
- Progressing with Drill Automation Pilot in Q1 2019 – 2 drills
- Approval from ExCo to move forward with Remote Operations of the Concentrator and Pellet Plant

## CASH



PRODUCTION

- The YTD CFS unit cost:
- Vs 2017 YTD December Actual: **16%**
  - Vs 2018 YTD December Plan: **32%**

## PARTNERSHIP

### KEY ACHIEVEMENTS

- Together we are making an impact in our communities through more than \$750,000 in community investments at both sites
- Partnership between IOC and CEGEP de Sept-Iles offering train driver training won a Rio Tinto Groundbreaker award in Q1 2018
- Signed a new five year collective agreement with USW locals 5795, 6731 and 9344

\*As of December 31<sup>st</sup>, 2018



# Celebrating our long service employees and retirees



On November 16<sup>th</sup> and 17<sup>th</sup>, we gathered in Labrador City and Sept-Îles for our annual Employee Recognition Dinners to acknowledge the contributions of our colleagues with 25 and 40 years of service, as well as all those employees who have retired in 2018. In Labrador City 43 employees took their retirement, while two reached the milestone of 25 years of service. From our Sept-Îles operation nine people have retired and three employees reached 25 years of service.



**A HIGHLIGHT OF WORKING AT IOC HAS BEEN ALL THE PEOPLE THEY HAVE HAD THE OPPORTUNITY TO MEET AND WORK WITH OVER THE YEARS.**



Marilyn Currie accepts her retirement present from Clayton Walker.

In 2018, we also celebrated three team members who have been with IOC 40 or more years. From Labrador City, two IOC millwrights from the Concentrator Maintenance team, Dave Pelley and Mike Keough, are celebrating 40 and 45 years with IOC respectively. For both Dave and Mike, a highlight of working at IOC has been all the people they have had the opportunity to meet and work with over the years. As Dave, says “I am grateful for the opportunity to provide a quality living for my family and at the same time, fortunate to have worked with so many good people along the way.”

Maurice McClure, VP of Business Development and Strategy, also celebrated his 40<sup>th</sup> year with IOC. Maurice has seen many changes at IOC, “Social networks have changed the way we engage with one another. Access to information is faster and easier. Leadership styles have changed from commanding to participative. Employees are more empowered to make decisions. These changes have been driven by technology, the internet, spreadsheets, smart phones, GPS and automation.” As he reflects on 40 years of service, Maurice feels “lucky and proud to have been part of IOC and I am confident that with our solid base IOC has a great future and will remain one of North America’s leading mining companies”.



Martin Bourque, Mario Landry, Valérie Rioux, David Gauthier, France Girard, Denis Bérubé, Monique Dugas and Serge Desjardins celebrate at the Employee Recognition Dinner.

**25**  
years

**THANKS FOR YOUR 25 YEARS OF SERVICE TO IOC!**

- Boudreau, Mario
- Byrne, Todd
- Fournier, Linda
- Gauthier, David
- Hillier, Barry

**40**  
years

**THANKS FOR YOUR 40 YEARS OF SERVICE TO IOC!**

- McClure, Maurice
- Pelley, David

**45**  
years

**AND WITH 45 YEARS OF SERVICE, WE RECOGNIZE**

**MIKE KEOUGH**

**FOR HIS CONTRIBUTIONS TO IOC.**

**BEST WISHES FOR A HAPPY RETIREMENT!**

- Barlett, Winston
- Bell, David
- Bennett, Derrick
- Bérubé, Denis
- Brown, Michael
- Byrne, Eugene
- Chassé, Jean-Guy
- Codner, John
- Currie, Marilyn
- Currie, Michael
- Cyr, Simon
- Desjardins, Serge
- Dubé, Pierre
- Edstrom, Robert
- Erger, Raymond
- Hartery, Leo
- Hawco, Keith
- Hodder, Thomas
- Holloway, Mary
- Hoskins, Kenneth
- Kelloway, Lisa
- Kolanko, Ronald
- Krats, Edward
- Lane, Baxter
- Leblanc, Jeannot

- Matthews, Wilson
- McKinnon, Eddy
- Morrissey, John
- Oldford, Glenn
- Payne, Byron
- Pike, Barry
- Pinsent, Christopher
- Pinsent, Rowena
- Ploughman, Leonard
- Porter, Blair
- Power, Sidney
- Primmer, James
- Pynn, Clinton
- Quinton, Uria
- Reilly, Stanley
- Rodgers, Earl
- Rowsell, Bill
- Russell, Sandy
- Tobin, Guy
- Trask, James
- Tremblay, Guy
- Truchon, Claire
- Vaillancourt, Gilles
- West, Jeannie
- Whalen, Albert



# IOC Celebrates Family Day

Contributors: Marie-Josée Carrier and Christa Kerfont



Every year, IOC hosts Family Day in both Sept-Îles and Labrador City so that employees can come together with their families and community for some well-deserved fun. In Sept-Îles, approximately 400 came out on September 15<sup>th</sup> for the *Montez à bord du train* event with train rides, visits to QNS&L and IOC workshops, plus inflatable games, a dunk tank, face-painting and clowns for children and the young at heart.

In addition to fun for both children and adults, the organising committee in Sept-Îles decided to go environmentally friendly. Through their green initiatives, the waste generated was the size of only one lemon per person! In keeping with green initiatives, they also chose to support local community organisations rather than giving gift bags. Sept-Îles employees nominated the following community organisations, who each received a generous cash donation from the IOC community investment program: the Comptoir Alimentaire de Sept-Îles, L'Envol – Maison de la Famille, Hommes Sept-Îles and à la Source Sept-Îles.



Family Day goes green!

The theme in Labrador City was *Our Diversity Brings Us Strength*, and more than 1000 people turned out on November 17<sup>th</sup> to celebrate at the Wabush Arena, Mike Adams Recreation Complex and the Labrador West Arts and Culture Centre. In recognition of the diversity at IOC, children were able to fill their passports with a stamp from Canada, U.S.A., Australia, the Philippines, Cameroon, India, Japan, Iran and China to be entered in the draw for a door prize. Participants who won door prizes were able to nominate a community organisation to receive a \$100 donation from the IOC community investment program. There was also plenty of fun to be had with skating, a screening of *Polar Bear Express*, a teen zone and mine tours.

Thanks to everyone who joined the celebrations in both Labrador City and Sept-Îles. And many thanks to the organising committees and volunteers for their hard work in hosting these two great events.



The Hobbs and Rumbolt families from Labrador City enjoying the Family Day activities.

# IOC recognizes women in science, engineering and trades

Contributor: Jeanette O'Keefe



Stacey Earle-Baggs and Katarina Koufos at the Women in Science & Engineering Conference.



## Women at IOC:

- IOC currently has 21% females in our Labrador City operations
- There are 19 female JP's listed in Labrador City and 7 in Sept-Îles
- In Labrador City there are also 15 female apprentices



technical backgrounds in business, with Charlene Johnson, CEO of NOIA, Paula Sheppard, CEO of NLOWE and women from STEM backgrounds who have had success as business owners.

Also in November, the National Women in Trades Conference was held in Halifax with approximately 300 members of Canada's apprenticeship and skilled trades community in attendance. For IOC employee, Jodi Hedderson, who attended with Tenille Warford, "the panels and round table discussions brought me a lot of insight into the struggles and perseverance many tradeswomen experience." The event also highlighted initiatives across Canada to address the challenges faced by tradeswomen and plans to increase women in trades across the country.



IOC is proud to be a sponsor of Women in Science & Engineering, which celebrated their 30<sup>th</sup> anniversary in St. John's on November 21, 2018. The event was an excellent opportunity to reflect on the progress that has been made in increasing the awareness of careers in science and engineering as exciting opportunities for women, in collaboration with partners, sponsors, mentors, role models and WISE members. It was also an opportunity to look ahead at the next 30 years to further support the advancement of women in STEM (Science, Technology, Engineering & Math) in their careers, as well as in leadership and business.

IOC was represented at the event by Stacey Earle-Baggs, Reliability Engineer ODS and Katarina Koufos, Supervisor Operations Centre. The event focused on the themes of women in leadership roles and their significant impact in their field and communities. The day featured speaker Kim Keating, VP, The Cahill Group and a panel discussion on increasing the representation of women with



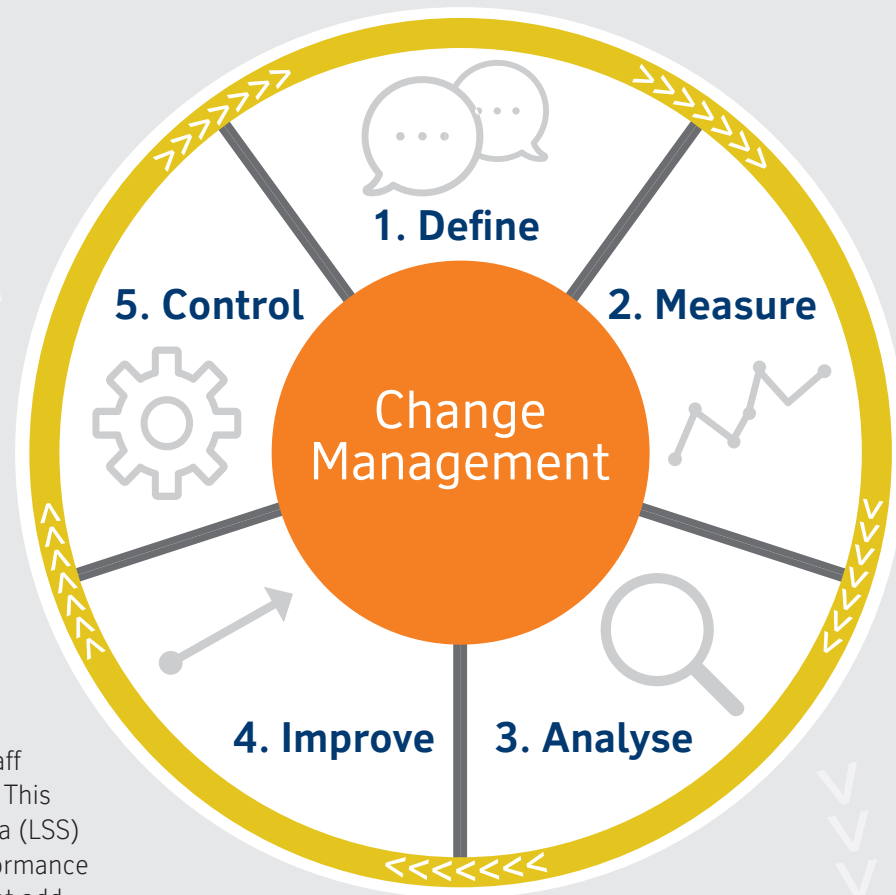
Jodi Hedderson, Journey Person Industrial Electrician, and Tenille Warford, Apprentice Millwright, represented IOC at the Women in Trades Conference.



# LEAN Six Sigma Yellow Belt Training

Contributor: Sharon Beliveau

Over the past year, the Operations Excellence team have offered Yellow Belt Training to all staff employees in both Labrador City and Sept-Îles. This training is an introduction to the Lean Six Sigma (LSS) methodology which focuses on improving performance by systematically removing activities that do not add value (Lean's Wastes) and reducing variation (Six-Sigma) in processes. This powerful combination results in improved capability for the business, through **efficiency, productivity, lower unit-cost, high-quality and safety.** In turn, this allows our business to remain competitive.



In 2018, 96 employees have been trained in Sept-Îles, with a further 77 participating in Labrador City. Denise Cormier, Sr. Advisor Environmental Compliance says: "LSS provides tools that are practical and work. These tools give me what I need to lift any project's profile and credibility. The best part for me is the incorporation of change management concepts, often overlooked in projects. In addition, this approach helps me to communicate better with stakeholders, as it is imperative to show them "what's in it for me". Finally, it keeps me focused on reaching the goals of the projects without feeling overwhelmed."

The LSS philosophy believes that all employees, regardless of role or level, can contribute to business improvement when empowered to do so with the right tools, knowledge and support. Yellow Belt Training gives participants tools and techniques that can be applied immediately within their work environment and mandate. The LSS approach reminds us all that efficiencies and savings are not just driven by capital improvements or large-scale solutions, but that little improvements on the ground in how we do our work on a daily basis can have ripple effects across the whole organisation!



**LSS PROVIDES TOOLS THAT ARE PRACTICAL AND WORK. THESE TOOLS GIVE ME WHAT I NEED TO LIFT ANY PROJECT'S PROFILE AND CREDIBILITY.**

Denise Cormier, Sr. Advisor Environmental Compliance

# Two teams drive savings through recycling



Contributors: Dave Harris, Paulo Rolo, Keith Canning and Tim Murphy

Recycling is most often associated with environmental movements and sustainability issues. For IOC, a business with many different functional areas, strict safety and compliance standards and complex processing facilities, recycling can help the bottom line while also benefiting the environment. Two recent examples at IOC demonstrate how recycling can benefit the environment and help achieve savings targets.

demonstrates the benefits of having an established asset lifecycle plan from purchase to disposal. By doing so, QNS&L maximizes asset value and generates cash!

## Re-purposing QNS&L's used rail lines

With a long railway and heavy haulage loads, QNS&L uses a lot of rail. Yet, when this rail reaches its end of life on QNS&L's heavy haul railway, it still has significant value in other markets, such as light haul rail lines and the scrap metal market, where it is highly valued for its high-quality steel.

## Recycling De-watering pipes in the Mine

Each year the dewatering team replaces damaged de-watering pipe in the pit due to leaks, cracks or other faults. These sections of pipe, which are made of plastic, are usually discarded and replaced with new piping. However, recently the dewatering team took the initiative to examine thousands of feet of discarded pipe to identify the damaged areas.

It revealed that long sections were being discarded, when in fact the damage was isolated to short areas of pipe. Having seen how much useful pipe was being discarded, the team decided they could cut out the damaged areas and fuse together the sections that were still functional. So far this year, the team has fused 11,000 + feet of pipe, an approximate savings of \$1.7M. By taking the initiative to understand the situation and looking outside of the box for solutions, the dewatering team has demonstrated that reducing waste is good for the environment and the bottom line.

In 2018, QNS&L and the Track Program team safely removed over 6,000 metric tons of rail from its 418-kilometre railway. Once removed, the rail was shipped to Sept-Îles, where the Asset Disposal team successfully ran an auction and secured a sale valued at over \$2M CAD. The rail was then removed from site by the buyer and shipped directly to a client in the Middle-East. The disposal of this rail



Some members of the team who helped save \$1.7 M by repairing de-watering pipes in the mine!



QNS&L recently auctioned off sections of rail that would have otherwise been discarded, generating \$2M in revenue.



# IOC hosts visitors from around the world



Contributor: Renard Chaigneau

“I’ve never seen such a big man-made hole! Everything is big and large scale!”

“Impressive attention to safety!”

“A skilled workforce and [its] their dedication that makes the product.”

“Your silica fluxed pellets are the best”

“The Operations Centre makes it unique. First time I see this.”

These were just some of the comments heard around IOC in September and October 2018 over the course of hosting 6 different groups of 46 visitors from more than 10 nations. The visitors represented major steel makers from each continent in IOC’s global portfolio and one delegation of 22 guests who were attending the 4<sup>th</sup> Corem pelletizing symposium in Quebec City. As a long standing member of COREM, IOC has a seat on the Board of Directors and participated in the Quebec City Symposium.

Each delegation was given an extensive tour of IOC’s facilities; the mine, concentrator, pellet plant in Labrador City, the ship loading, stockpiles, car dumper and laboratory in Sept-Iles and our operations centres in both locations. Along the way the guests were impressed by the professionalism of our operations, the knowledge of our teams and the hospitality at both locations. The logistics of these visits were coordinated by Nathalie Tremblay and Alison Drover, along with the teams who hosted the delegations. Their efforts in coordinating these visits ensured that all of IOC’s guests had a great experience. Thanks to everyone involved in making these industrial visits and tours a success.

The consistency of our products from ship to ship and low level of impurities are some of the factors that makes IOC’s products stand out on the seaborne market. But it is the behind the scenes work of our teams who ensure the reliability and quality of our pellets and concentrate that makes the difference. Many of our stakeholders are interested in the progress made by IOC, since 2013, in improving our product quality and supply stability. We want to continue building on these achievements, while making IOC a safer and stronger company.



22 guests from across the globe visited IOC in October as part of the 4<sup>th</sup> Corem Symposium on Iron Ore Pelletizing, in Quebec City. Corem, the Consortium de Recherche Minerale, is the leading Canadian centre dedicated to mineral processing research and development.



The Newfoundland and Labrador Premier, the Honourable Dwight Ball and the Minister of Natural Resources, the Honourable Siobhan Coady join CEO Clayton Walker and other guests for the official opening of the Moss pit.

## IOC’s official opening of Moss pit!

Contributor: Marsha Power-Slade



On September 25<sup>th</sup>, 2018, IOC proudly opened our newest pit after many years of planning for the development and operation of this new ore deposit. Named after Dr. AE Moss, who played a leading role during the 1950’s in the initial exploration and development of IOC’s mining operations, the Moss pit will support our annual production capacity of 23 million tons per year.

Speaking at the official opening, CEO Clayton Walker said “This is a historic day for IOC as we celebrate the significant benefits the Moss Pit will deliver for our business, employees and surrounding communities in Labrador West and Sept-Iles for many years to come. This is the most significant investment in the Labrador Trough since 2013.

“Not only will the Moss Pit extend the life of our operations, it will play an important role in ramping up our production levels and increasing our competitiveness in the global market at a time when our product is in high demand and securing significant premiums.”

With the new Moss pit we are proud to be building a strong future for IOC by extending the overall life of the mine and reducing costs through the use of existing infrastructure for exploitation, processing and transport.



Brad Wall was the winner of the our internal competition to name the newest pit in IOC’s operations, the Moss Pit.

### IOC PLANS TO INVITE THE PUBLIC TO TAKE A VIRTUAL TOUR IN 2019

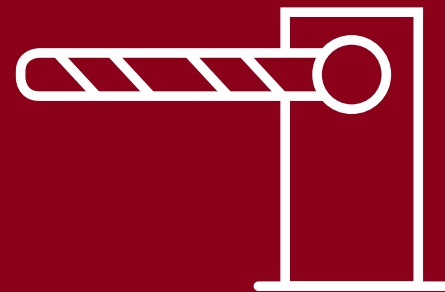
Contributor: Marsha Power-Slade

During the past several months, you may have seen visitors in various parts of the business setting up a strange looking, small, round machine, with what looks like six eyes. That is a 360° camera designed to capture the surroundings as if you were standing in that spot. This is the same technology used for the virtual tours you may have taken on Google of a new place you want to visit or to check out a hotel you want to book. IOC is looking forward to bringing that same experience to our employees and the community.

In 2019, you will be able to take a 360° look inside parts of the concentrator, pellet plant, maintenance shops, the mine, rail and port facilities. IOC is a very large business, so it would be impossible to experience all areas, however, this tour will give you a look inside the gate at areas typically unavailable to the public. Stay tuned for the launch date in 2019!



# Link to Gate a huge success



Contributor: Genevieve Cyr

In July 2018, the *Link to Gate* policy was introduced for all employees and contractors, which meant that as of October 17, 2018 access to sites would be linked to the successful completion of five mandatory safety courses. For those employees with expired or missing training, access site is denied until the required trainings is successfully completed.

Following the announcement of the new policy, a collective effort led by the Training team ensured that all employees were aware of the new policy and given ample opportunity to complete required trainings.

On day one, we were proud to report that across both sites we were 99.91% compliant. Access to site in Sept-Iles and Labrador City now requires that all employees training credentials are up to date and fully compliant. This policy will ensure our site remains safer for all employees, contractors and visitors.

This is a great achievement for a business with over 2,400 employees and our focus is now on maintaining our compliance rate. Employees are provided 90 days notice prior to training expiry, so that they have plenty of time to complete needed trainings. In addition, training reports will be posted in operational areas and can be accessed on M2P, so that employees can check and manage their credentials.

New training requirements will be incorporated in Phase II, which will be specific to roles and accountabilities. If you have any questions, speak to your leader or a member of the training team.



**ON DAY ONE,  
WE WERE PROUD  
TO REPORT THAT  
ACROSS BOTH  
SITES WE WERE  
99.91% COMPLIANT.**



Genevieve Cyr and Laurent-Guy Bouchard from the training team, who helped implement the *Link to Gate* policy, will now focus on maintaining the 99.91% compliance that was achieved on day one.

# Rendez-vous Santé Sécurité



Contributor: Anne-Marie Proulx



On November 7<sup>th</sup> and 8<sup>th</sup> the Sept-Iles Health and Safety (HS) team hosted the *Rendez-vous Santé Sécurité*, the first since 2013, bringing awareness of many health, safety and well-being issues to all our port and rail employees and staff team members in Sept-Iles. Visitors to the *Rendez-vous* received information on topics such as drugs and alcohol, sleep apnea, working at heights, employee assistance programs, vehicle and railway safety, hearing protection and other important health and safety themes. There were also two guest speakers; Roger Matteau who spoke of his personal experiences with a workplace injury and Yannick Côté who spoke about patterns and impacts of drug use.

**MORE THAN**

**200**  
**employees**

**VISITED THE RENDEZ-VOUS**



Mathilde Dulude and Yann Rodgers from the Hygiene team were happy to have a chance to talk with employees about their work, which includes respiratory and auditive protection.



Jean-Guy Hinse from the emergency services team displayed some of the safety equipment that his team has access to.

The event was also supported by local 9344 of the Metallos and local 1843 of TUT, with members of area Josh Committees involved in the preparation of the event. Feedback from those who attended the event, indicated it helped raise awareness of the safety work of other departments and Health and Safety innovations.

Over the course of the two days more than 200 employees visited the *Rendez-vous*, which was held in the central warehouse. The HS team was happy to once again host the *Rendez-vous Santé Sécurité* for the Sept-Iles operations and noted that guest speakers were a highlight of the event. Thanks to everyone in the HS team who helped organise the event and to those who coordinated the facilities, visuals, logistics and communications. Most of all, thanks to everyone who participated, either as an attendee or kiosk host.



# Biodiversity – the word of the day at JR Smallwood Middle School!

ONE OF THE HIGHLIGHTS OF THE YEAR



Contributor: Tina Cassell



For Tina Cassell and Loretta Holloway, from IOC's Environment Department, one of the highlights of the year is getting to take part in the IOC Tailings to Biodiversity Wetlands Education program with Grade 4 students at the JR Smallwood Middle School.

The IOC Program is designed to correspond with the Grade 4's education "Healthy Habitats" Science Curriculum and IOC's Tailings to Biodiversity Project. The two-week long program demonstrates and teaches local children about ecosystems, what creates a healthy habitat, and focuses on living and non-living organisms. The program is built on the belief that educating our youth is a powerful investment for protection and future sustainability of our environment.

The fun begins with a week of classroom activities including an entertaining, fun-filled, animated floor performance and an educational presentation by Tina & Loretta. "We presented the most important

fundamentals that make up a healthy ecosystem while dressed up as an outdoor nature enthusiast with our fishing gear, hip waders and life jackets," said Tina. "The kids just loved it."

The classroom component is followed by a second week on the Tanya Lake Walking Trail, giving the students the chance to apply their learnings, identify local species of vegetation and take part in tree-planting. The students, eager with their planting tools, planted over 400 saplings to give back to our environment. The program wraps up with a final discussion on wetlands biodiversity and healthy snacks provided by the Environment Department.

The partnership with the school, which has been run by the Environment Department since 2005, is a great example of IOC working with our communities to protect and restore the environment where we live and work.



Students plant trees with IOC's Environment Department on the Tanya Lake Walking Trail.



Wetlands revegetation is an important priority for the IOC environment team.

# IOC sponsors room at Ronald McDonald house in St. John's

Contributor: Christa Kerfont

On October 24<sup>th</sup>, Tina Harris and Heather Bruce-Veitch unveiled the new "Iron Ore Company of Canada" room at the Ronald McDonald House in St. John's. IOC is a proud supporter of the Ronald McDonald House and their mission of providing families and sick children with a comfortable home away from home, so that they can stay together as children undergo treatment and medical care. As Heather Bruce-Veitch says, "It is an organization that is near and dear to the hearts of our employees as well as the residents in our communities... [W]e have many families who have benefited from the comforts of the Ronald McDonald House in St. John's. When families have to travel for medical reasons, having a place that feels like home can make this stressful time in their lives a little bit easier."

The new IOC sponsored room allows children to stay with their family while being treated and provides them with a warm, comfortable and loving home during difficult times. Through the simple act of allowing families to stay together and support each other the

Ronald McDonald house is fulfilling its' vision of being able to positively impact the health and lives of sick children, their families and their communities. As Heather noted on the day, "We are proud to be able to support our employees, our communities and such a worthwhile organization."



**WHEN FAMILIES HAVE TO TRAVEL FOR MEDICAL REASONS, HAVING A PLACE THAT FEELS LIKE HOME CAN MAKE THIS STRESSFUL TIME IN THEIR LIVES A LITTLE BIT EASIER.**

**Heather Bruce-Veitch**



IOC representatives celebrate the launch with Ronald McDonald house St. John's guests and staff.





# Supporting the causes we care about most



Supporting the communities where we live and work is an important part of our business. In 2018, IOC contributed both time and funding to the following groups and organizations:

- À la Source
- Air Daffodil
- Amyotrophic Lateral Sclerosis Canada (ALS Canada)
- Association du cancer de l'EST
- Association protection Rivière Moisie
- Association du hockey mineur de Sept-Îles
- Association paritaire santé-sécurité, secteur minier
- Association de Ringuette de Sept-Îles
- Canadian Mineral Processors QC/NL
- Carrefour jeunesse emploi Duplessis
- Célébration Canada
- Centraide Duplessis
- Club de football des Husky
- Club Lions
- Club Optimiste de Sept-Îles
- Club Richelieu
- Club Rotary
- Commission scolaire du Fer
- Comptoir alimentaire de Sept-Îles
- Corporation touristique de Sept-Îles
- CRECN
- Ecole du Boisé (projet Vélobus)
- Elyme des sables
- Encore Community Arts Association
- Envol – Maison de la famille
- Fondation IESI
- Fondation Loisir Côte-Nord
- Fondation régionale Hôpital Sept-Îles
- Gallixtrême
- Greffe toi à nous
- Homme Sept-Iles
- Hope Haven
- Institut de karaté Shotokan
- Institut Tshakapesh
- J.R. Smallwood Middle School
- Labrador Winter Games Teams
- Labrador West Ministerial Association
- Labrador West Music Festival
- Labrador West Pride Inc
- Labrador West Regional Trail
- Labrador West Winter Carnival
- Labrador West Young Peoples Association
- Le Phare
- Legion Telethon
- MADD – Mother's Against Drunk Driving
- Menihek Nordic Ski Club
- NunatuKavut Community Council
- Ordre mérite Nord Côtier
- Patrouille canadienne de ski
- Pumpkin Patrol
- Queen Elizabeth High School
- Relay for Life/Relais pour la vie
- Ronald McDonald House NL
- Rotary Club of Labrador City – Wabush
- Royal Newfoundland Constabulary
- Salon du livre Côte-Nord
- Scouts Sept-Îles
- Société canadienne sclérose en plaques – division Côte-Nord
- St. John Ambulance
- Tamarack Golf Club
- Technoscience Côte-Nord
- Toys for Joys
- Town of Wabush
- UQAC
- Vieux-Quai en fête
- WinSETT
- Women in Science and Engineering (WISE) NL

## The Mine to Port Team

Mine to Port is a collaboration across many areas of IOC and we thank everyone for their support and involvement. If you have a question for the Mine to Port team or would like to share a story for an upcoming edition you can reach out to any member of the Communications and External Relations team.

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