

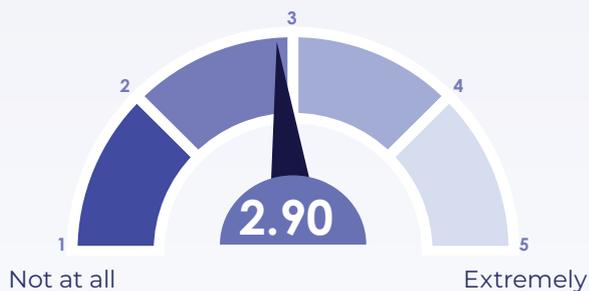
# Local Voices: Key insights

In October-November 2024, we launched 'Voconiq Local Voices', a community engagement program aimed at gathering community feedback on Rio Tinto IOC operations and understanding residents' key priorities. All survey responses are collated by Voconiq in a confidential manner and no personal information is shared with Rio Tinto IOC. This report provides a snapshot of the results from the inaugural 'Anchor' survey. Rio Tinto IOC will use these results to shape their decision making and business planning. Thank you to those who participated!

## Overall trust & acceptance of Rio Tinto IOC

The community rated their overall trust and acceptance of Rio Tinto IOC with scores of **2.90** and **3.82 out of 5.0**, respectively.

Trust the company to act responsibly



How much do you accept Rio Tinto IOC in your community?



## Drivers of trust and acceptance

There are eight main drivers of trust and acceptance for the community.



## Strengths & opportunities in the relationship with Rio Tinto IOC

Taking a closer look at the survey results that represent the relationship between the community and the company, there are some aspects the community feels positive about and some that are more challenging.



**Listening and responding**  
**28%** agree Rio Tinto IOC listens to and respects their opinion; **23%** disagreed and almost half (**49%**) of those surveyed were neutral/unsure.



**Managing environmental impacts**  
**34%** agree the company does a good job of managing the environmental impacts of its operations in the community. **45%** were neutral/unsure.



**Protecting the health of the community**  
**29%** feel the company is committed to protecting the health of the community; **26%** do not and **44%** were neutral/unsure.



**Responsible management of tailings**  
**51%** believe the company can competently manage the risks related to mine tailings. **19%** do not and **29%** are neutral/unsure.



**Internal policies & external regulations**  
**29%** believe internal policies and guidelines ensure the company does the right thing and **33%** believe external regulations ensure the company does the right thing. Almost half of those surveyed were neutral/unsure.



**Local businesses opportunities**  
**58%** agree Rio Tinto IOC offers opportunities for local businesses to supply goods and services to the company. **30%** were neutral.

# Local Voices: Key insights

## Contact with Rio Tinto IOC



### Amount of contact

**46%** had frequent or very frequent contact with Rio Tinto IOC in the last 6 months; People from Labrador City reported more contact than in Sept-Îles.



### Positive contact experiences

When meeting people from Rio Tinto IOC, **63%** reported their experience as positive or very positive.



### Do you know how to contact Rio Tinto IOC?

**49%** indicated they know how to contact Rio Tinto IOC should they need to. **51%** indicated they did not.



### Knowledge about the company

**44%** reported much or a great deal of knowledge about IOC. **32%** reported some knowledge, and **26%** had little or no knowledge. People from Labrador City reported more knowledge than in Sept-Îles.

## Community resilience and wellbeing

**70%** are satisfied with **how safe they feel**; Labrador City residents reported higher satisfaction (**84%**) than Sept-Îles (**49%**).

**59%** feel they can afford the **lifestyle** they want. People in Sept-Îles expressed higher satisfaction (**67%**) compared to those living in Labrador City (**50%**).

**70%** are satisfied with their **standard of living**, with satisfaction higher in Sept-Îles (**79%**) than Labrador City (**61%**).

**72%** were dissatisfied with the access to appropriate medical services. People living in Labrador City expressed higher dissatisfaction (**86%**) than those living in Sept-Îles (**58%**).

## Community belonging



**76%** participants feel they belong to the area, **11%** don't feel they don't belong, and the rest are neutral.



**28%** are satisfied with **community services** and facilities, with Sept-Îles showing higher satisfaction (**37%**) compared to Labrador City (**19%**).



**29%** are satisfied with the **future opportunities** in the region. Satisfaction is higher in Sept-Îles (**36%**) compared to Labrador City (**21%**).

## Next steps

Local Voices will return in 2025. The ongoing 'pulse' surveys are designed to track the most important things in your relationship with Rio Tinto IOC. 'Pulse' surveys also help us to understand how you feel about various focus topics over time. If you have already registered to participate, an invitation to the next survey will automatically be sent to your email. If you have not yet registered to be involved in this Local Voices project register today, it's not too late.

[voconiqlocalvoices.com/riotinto/IOC](https://voconiqlocalvoices.com/riotinto/IOC)



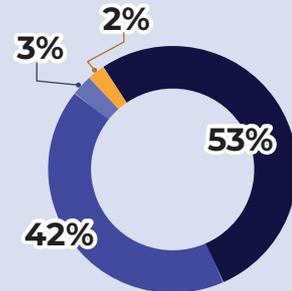
## AT A GLANCE



**333**

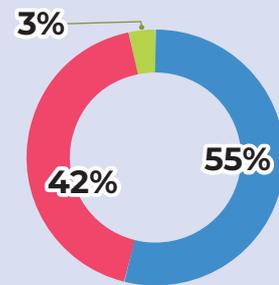
Completed surveys

### Location



- Labrador City
- Sept-Îles
- Others
- Missing response

### Gender



- Male
- Female
- Non-binary / other / prefer not to say

**7%** First Nations, Métis or Inuit

**55%** have never worked for Rio Tinto IOC

### Total rewards



**\$5,000**

donations unlocked for local community groups

## REGISTER NOW

Your voice is important!



Next survey scheduled for 2025