

Local Voices: Key insights

Rio Tinto IOC have engaged Voconiq to conduct the Local Voices program, a community engagement initiative aimed at gathering feedback on the company's operations and understanding residents' key priorities. All survey responses are collected confidentially by Voconiq, ensuring no personal information is shared with IOC.

This report provides an overview of the results from the September- October 2025 survey. IOC will use these results to inform their decision-making and business planning. Thank you to everyone who participated!

Overall trust & acceptance of IOC

The community rated their overall trust and acceptance of IOC with scores of **3.05** and **3.98** out of 5, respectively. This is consistent with scores in the 2024 survey.

Trust the company to act responsibly



How much do you accept IOC in your community?



Strengths & opportunities in the relationship with IOC

Taking a closer look at the survey results that represent the relationship between the community and the company, there are some aspects the community feels positive about and some that are more challenging.



Listening & responding

30% feel the company listens to and respects community opinions and **45%** feel it follows through on commitments. Around **40%** are neutral/unsure on both measures.



Managing environmental impacts

53% agree that the company is working to protect the local environment. **30%** are neutral/unsure and **17%** disagree.



Protecting the health of the community

48% have moderate to high awareness of the company's support for health and wellness initiatives. **52%** are slightly aware or not aware at all.



Responsible management of tailings

58% believe the company can competently manage the risks related to mine tailings. **24%** are neutral/unsure and **18%** disagree.



Internal policies & external regulations

Around one-third of respondents feel the company is guided to do the right thing by either its internal policies (**31%**) or external regulations (**38%**), while nearly half remain unsure on both measures (**49%** and **45%** respectively).



Support for local skills and talent

48% have moderate to high awareness of the company's support for local skills and talent development. **52%** are slightly aware or not aware at all.

Fairness

Results from our previous survey revealed that fairness was as a key area for the community. In this survey we had a closer look at this driver of trust.



Complex community issues

65% agree that complex issues cannot be solved by the company alone, **23%** are neutral/unsure, **12%** disagree.



Decision making

26% feel the company explains its decisions, while **43%** are neutral/unsure, and **31%** disagree.



Awareness of community concerns

43% feel the company is already aware of their concerns, **32%** are neutral/unsure, **25%** disagree.



Community engagement

Nearly half (**48%**) feel they cannot rely on the company's engagement with others and prefer having the option to speak directly with the company.

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Contact with IOC



Amount of contact

28% had frequent or very frequent contact with IOC in the last 6 months. People from Labrador City reported more contact than Sept-Îles.



Positive contact experiences

59% had a positive experience when meeting people from IOC.



Contact about an issue

49% know how to contact the company about an issue or problem.

Awareness of IOC's social investment activities



While **59%** of respondents have moderate to high awareness of IOC's environmental investments, awareness of the company's investment into housing is lower, with **34%** reporting moderate to high awareness.



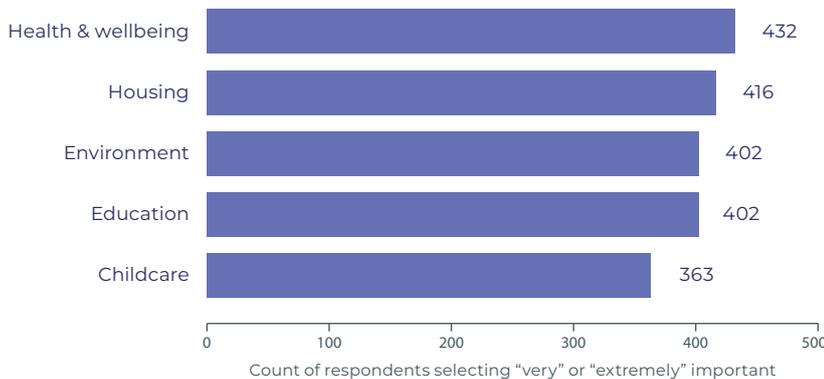
44% feel IOC's social investments moderately reflect what matters most to their community. Another **22%** believe the focus is very much or extremely aligned.



52% agree that IOC's social investment activities have had a positive impact on their community. **36%** were neutral/unsure. **12%** disagree.

Areas to consider for social investment activities

We asked participants to rate important areas to consider for social investments. The results are as follows:



Next steps

Local Voices will return again in 2026! The ongoing surveys are designed to track the most important aspects of your relationship with IOC. These surveys also help us understand how you feel about various focus topics over time.

If you are already registered, you will automatically receive an invitation to the next survey. If you haven't registered yet, sign up today—it's not too late to join

voconiqlocalvoices.com/riotinto/ioc



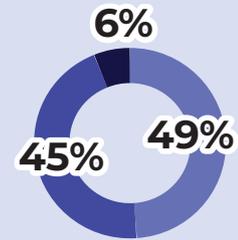
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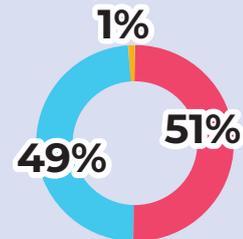
Completed surveys

Location



- Labrador City
- Sept-Îles
- Other

Gender



- Female
- Male
- Prefer not to say

7% First Nations, Métis or Inuit

52% have never worked for IOC

Total rewards



\$5,000

donations unlocked for local community groups

REGISTER NOW
Your voice is important!



Next survey scheduled for 2026